

# Altiris™ Deployment Solution 6.9 SP5 MR1 from Symantec Release Notes

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# Altiris Deployment Solution 6.9 SP5 MR1 from Symantec Release Notes

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## About Deployment Solution 6.9 SP5 MR1

Deployment Solution provides a complete system to cut costs and improve response times for both big and small jobs. The attitude behind deployment solution is to increase access and productivity. This will help decrease costs and IT response time. You will appreciate the simple ,easy-to-use graphical consoles to organize computer groups, schedule deployment jobs and distribute disk image and update packages.

- This product is part of the following suites:
- Altiris™ Client Management Suite from Symantec
  - Altiris™ Server Management Suite from Symantec
  - Altiris™ IT Management Suite from Symantec
- This component is part of the Symantec Management Platform .

## General installation and upgrade information

Deployment Solution can be installed and implemented locally as an independent deployment server system on a single LAN segment or site.

For more information, see the Altiris Deployment Solution 6.9 SP5 from Symantec User's Guide.

## Known issues for DS 6.9 SP5 MR1

The following are known issues for DS 6.9 SP5 MR1for this release:

Table 1-1 Known issues

Issue	Description
axEngine sends blank MAC address to WOL proxies, WOL stops working	The axEngine after an undetermined period of time stops sending out WOL MAC addresses in the SendWOL= communication.
Entry of Windows Embedded Standard 7 is missing in Computer Filter	Entry for Windows Embedded Standard 7 requires to be present in filters list.
Imaging with write filters enabled is not supported	Imaging with write filters enabled is not supported on WES7.
axSched does not support hierarchy with slash in the folder name	axSched is unable to locate job with slash.

## Known issues of PCTransplant 6.8 SP4 MR1

The following are known issues for this release:

Table 1-2 Known Issues

Issue	Description
The command line <code>-migratelog switch</code> does not work	The command line switch <code>-migratelog</code> fails to create the user defined <code>migrate.log</code> file at the specified location.

## Fixed issues of Deployment Solution 6.9 SP5 MR1

The following are the issues from the previous release that were fixed in this release:

Table 1-3 Fixed Issues

Issue	Description
The unattend.xml file is copied to the wrong drive if the server is configured with multiple logical drives	If a server is configured with multiple logical drives on the same physical disk (C and D), the unattend.xml file is copied to the wrong path during Sysprep image deployment on Windows Server 2008.
The DAgent does not report Notification Server Agent GUID	The DAgent did not report the Resource GUID of a Symantec Management Agent in basic inventory.
Changing Client or server file transfer port does not work as expected	When the client or server port was modified in the console, the console did not report the changed port number to engine and responded to the old port number.
The Jobs give a rdeploy error trying to deploy a Ghost or a WIM image	When deploy image job was created using <code>New job wizard</code> , job was getting created with correct image file, but in case of Ghost and WIM image, the imaging tool was set to Rdeploy and gave a Rdeploy error.
The Issue with <b>Altiris Tools-&gt;DSInfo MFC</b> Application	The <b>Altiris Tools-&gt;DSInfo MFC</b> application did not work for Windows Server 2008 computer.
SLES 11 SP1 NIC configuration disables all extra NICs	After SLES 11 SP1 was deployed successfully on a server with 8 active NICs, a static IP address was configured for eth6 through the DS console. DS applied the static network configuration to eth6 and rebooted. After the server completed the reboot, eth6 became active and all other NICs were disabled.
<b>Distribute Sysprep</b> image on Windows Server 2003 gives an error	The <b>Distribute Sysprep</b> image on Windows Server 2003 computer displayed the following error status code 41:  Firm file could not be opened.

**Table 1-3** Fixed Issues (*continued*)

Issue	Description
Large handle count for Aclient caused problems	On teamed NIC computers, AClient was unable to receive network information from registry which resulted in registry handle leaks.
Error -99 received while attempting to image Mac computer. Imaging job fails	The Deployment Solution Console displayed the following error while attempting to image Apple hardware:  Imaging job fails.
Text label layout issue in Computer Properties dialog	In the computer properties dialog option, the text labels were overlapping on the data area, thereby truncating the displayed text.

## Fixed issues of PCTransplant 6.8 SP4 MR1

The following are the issues from the previous release that were fixed in this release:

**Table 1-4** Fixed Issues

Issue	Description
English word Network has been translated incorrectly in PC Transplant Build Template	In the PC Transplant Build Template, the Japanese translation of the English word Network was done incorrectly.
PCTransplant issue that were related to user creation and setting ACLs on files	PCTransplant did not have the required logging in the areas that were related to user creation and setting ACLs on files.
Microsoft applications were not updated for Office 2010	The predefined templates were required to be updated for Microsoft Office 2010 application.
PCTransplant does not migrate all taskbar settings	PCTransplant did not migrate taskbar settings and the items that were been pinned to the taskbar.
The Read receipt on source and destination gets enabled after migration	The <b>Microsoft Office Outlook 2010 Mail Tracking</b> option setting was enabled after the migration process had been done.

## Related Service Pack releases

The following fixes and Known Issues were included in the last release of Deployment Solution 6.9 SP5 and PCTransplant 6.8:

- See [“Known issues for DS 6.9 SP5”](#) on page 7.
- See [“Known issues for PCTransplant 6.8 SP4”](#) on page 7.
- See [“Fixed issues for DS 6.9 SP5”](#) on page 8.
- See [“Fixed issues for PCTransplant 6.8 SP4”](#) on page 9.

## Known issues for DS 6.9 SP5

The following are known issues for DS6.9 SP5 for this release:

**Table 1-5** Known issues

Issue	Description
axEngine sends blank MAC address to WOL proxies, WOL stops working.	The axEngine, after an undetermined period of time ceases to send out WOL MAC addresses in the SendWOL= communication
Entry of Windows Embedded Standard 7 is missing in Computer Filter	The entry for Windows Embedded Standard 7 should be present in filters list.
Imaging with write filters enabled is not supported	Imaging with write filters enabled is not supported on WES7.
axSched does not support hierarchy with a slash in the folder name	axSched is unable to locate job with slash.

## Known issues for PCTransplant 6.8 SP4

The following are known issues for this release:

**Table 1-6** Known Issues

Issue	Description
Migration settings from MS Outlook 2007 to MS Outlook 2010	<p>After the migration, MS Outlook displays the following message on its opening:</p> <p>Unable to open window</p> <p>It starts to work when you restart. It functions normally when you restart it. Due to some compatibility issue, advance settings are not getting migrated.</p>
Settings migration from MS Word 2007 toMSWord 2010	There is change in registry entries for some settings, hence cannot be migrated from 2007 to 2010. (Mostly advanced settings)

## Fixed issues for DS 6.9 SP5

The following are the previous issues that were fixed in this release:

**Table 1-7** Fixed issues

Issue	Description
Dagent unable to connect to DS	Dagent won't connect to DS if it's unable to delete Setupcomplete.cmd at the startup.
No DFS share support for Drive mapping in DS control panel applet	Drive Mapping in the DS Control Panel Applet does not support DFS (Distributed File System) shares.
Copy File tasks failure incase if it exceeds size.	Copy File tasks fail, if the file to be copied to an OS X client exceeds 610MBs in size.
Scheduled jobs do not start executing when the locale is set to Japanese	The scheduled job fails to start from the web console if the locale is Japanese.
Problem in IBM system x idataplex DX360 server	Problems occur when you rebuild IBM system x idataplex DX360 server since its upgrade to SP4.
Import imaging Jobs with Ghost images	when you import imaging jobs with Ghost images , the imaging tool is set to rdeploy and not ghost.
Dagent is missing the ability to not send logged on user data	Agents have the ability to disable sending logged on user data.
DS Installation failure	The DS installation fails when DB is installed with Blank character in Username and password.
Imported computers unable to retain their display name	Imported computers unable to retain their display name after the DAgent/AClient makes its initial connection to the engine.
PCT packages on 64 bit client OS	DS supports capture personality and distribute personality tasks on 64 bit client OS.
The error "SVS Agent is not installed"	When trying to execute an SVS layer management command through DS 6.9 Console, the error "SVS Agent is not installed" occurs.
Sysprep imaging with timezone	Distribute disk image using Sysprep (using default answer file) changes time zone to Pacific (timezone=004).
Console	Console - ilo power off and reset to ilo3 target returns status error 10061LO.
Altiris tools	Altiris Tools->DSInfo MFC Application not work for W2K8 system.
Dagent service prevents profiles from deletion	Dagent service prevents roaming profiles from being deleted.



**Table 1-7** Fixed issues (*continued*)

Issue	Description
adlagent support	adlagent support for RedHat 6.0 (32bit and 64 bit).
RH5NIC Configure job	RH5NIC Configure job does not disable selected NICs.
Network adapter listing on DS console	Network adapter listing on DS console with more than 10 Network adapters was not in sorted order.
axSched support to folder hierarchy	axSched now supports folder hierarchy in /f switch while scheduling jobs.
Chained modified configuration to rename computer	Chained modified configuration to rename computer using token % NAME % changed the computer name to %Name %.

## Fixed issues for PCTransplant 6.8 SP4

The following are the previous issues that were fixed in this release:

**Table 1-8** Fixed Issues

Issue	Description
Captured temporary files causing error	Captured temporary files from folder Temporary Internet Files is causing the execution of package to exit without errors or warnings.
Temp Folder on Vista and Win7 machines	On Vista and Win7 machines, the 'Temp' folder does not get filtered by default.
Error log does not contain information due to access rights.	Error log does not contain information regarding files\folders, skipped due to access rights.
Blank window during Capture personality	Blank cmd window appears on a client, while executing a Capture Personality task.
Restore process crashes	Migrating files with % symbol in the directory name under <b>All Users</b> crashes the restore process.
The Capture personality or Distribute personality failure	When Capture personality or Distribute personality fail, a dialog stays up on the client and DS agent is not able to send the task status to the server.
Invalid program files folder (x86)	The entry of Program Files Folder (x86) folder is invalid because its parent folder Program Files Folder is already excluded.

**Table 1-8** Fixed Issues (*continued*)

Issue	Description
Migration of work group user accounts	Ensure that the work group (local) user accounts from the source can be migrated into domain user accounts on the target.
PCTransplant unable to capture data from System drive	On a 64-bit machine, PCTransplant is unable to capture data from system drive using template.
Outlook profile migration	Outlook profile migrated incorrectly.
Files migrate inspite of the exclusion of the program files folders	Files from within Program Files (x86) are migrated despite the Program Files (x86) and Program Files folders being excluded in the template.
Log created at a wrong location	On Win7 x64 bit machine, the 'migrate.log' gets renamed to '6.log' and is created at wrong location.
Issue with PCTransplant 6.8.1058 and 1060 related with the creation of accounts during PCTransplant Package execution	The account is not being created properly because permissions are not being applied to profile.
Issue with Windows 2008 R2	Windows 2008 R2 (64 bit) unable to run Template.exe.

## Documentation that is installed

**Table 1-9** Documentation that is included into the product installation

Document	Description	Location
Help	<p>Information about how to use this product.</p> <p>Help is available at the solution level and at the suite level.</p> <p>This information is available in HTML help format.</p>	<p>The Documentation Library, which is available in the Symantec Management Console on the <b>Help</b> menu.</p> <p>Context-sensitive help is available for most screens in the Symantec Management Console.</p> <p>You can open context-sensitive help in the following ways:</p> <ul style="list-style-type: none"> <li>■ The F1 key when the page is active.</li> <li>■ The <b>Context</b> command, which is available in the Symantec Management Console on the <b>Help</b> menu.</li> </ul>

**Table 1-9** Documentation that is included into the product installation  
*(continued)*

Document	Description	Location
User Guide	Information about how to use this product.  This information is available in PDF format.	<ul style="list-style-type: none"> <li>■ The Documentation Library, which is available in the Symantec Management Console on the <b>Help</b> menu. The Documentation Library provides a link to the PDF User Guide on the Symantec support Web site.</li> <li>■ <a href="#">Supported Products page</a></li> </ul>
Symantec Management Platform Help	Information about how to use the Symantec Management Platform	Same as above.

## Other information

**Table 1-10** Information resources that you can use to get more information

Document	Description	Location
Knowledge base	Articles, incidents, and issues about this product.	<a href="#">SymWISE support page</a>
Symantec Connect	An online magazine that contains best practices, tips, tricks, and articles for users of this product.	<a href="#">Symantec Connect page</a>

